



# Iridium Certus 200 & 700 Maritime Cashback Promotion from AST

## Customer Terms and Conditions

1. These are the terms and conditions which apply to the Iridium Certus 200 & 700 Maritime Cashback Promotion from AST ('**Promotion**').
2. The Promotion commences from 1<sup>st</sup> January 2022 and will remain available until otherwise notified.
3. The Promotion provides a credit (equivalent to that shown in *Table 1*) to the bill payers account only; there is no other payment options (cash, voucher, etc.) and all terms are applicable to receive credit.
4. The Promotion is ONLY available on the following Iridium Certus 200 and/or 700 maritime plans:
  - a. 100MB standard plan – NOTE: this is not a double up plan. (Iridium Certus Service Classes 200 and 700)
  - b. 250MB double up (to 500MB) – NOTE: Iridium will double the data at no extra cost until the end of the commitment term. (Iridium Certus Service Class 700 only)
  - c. 1GB double up (to 2GB) – NOTE: Iridium will double the data at no extra cost until the end of the commitment term. (Iridium Certus Service Class 700 only).
5. The commitment term is fixed at either 24 months or 36 months and commences at the point of SIM activation; The plan must stay active and unchanged for the agreed commitment term otherwise Early Termination Fees will apply (no upgrades or downgrades permissible).
6. The promotion comprises cashback, in the form of a promotional credit paid to customer accounts, applicable to the plan and term commitment, outlined in *Table 1* below:

<b>Table 1 – Promotional credit and commitment period</b>			
<b>Plan</b>	<b>Service Class</b>	<b>24 months</b>	<b>36 months</b>
100MB	200 & 700	\$2,500	\$3,500
250MB (doubled up to 500MB)	700 only	\$4,500	\$5,500
1GB (doubled up to 2GB)	700 only	\$4,500	\$5,500

7. The promotion is only valid for:
  - a. Either switching from Iridium OpenPort / Iridium Pilot
  - b. Or upgrading an Iridium competitor satellite service (such as Inmarsat Maritime Fleet Services, KVH and other VSAT services)
  - c. And must be supported by the following evidence of Iridium/Competitor hardware replacement is required:
    - i. Iridium/Competitor Terminal's IMEI
    - ii. Iridium/Competitor Terminal Type being deactivated
    - iii. Iridium/Competitor Plan name being deactivated.
8. This is a cashback promotion only; the following are not included:
  - a. AST Service Fee or any AST Value Added Service (such as INTEGRA suite, IRIS, etc.)
  - b. Any airtime costs, such as subscription and usage outside the airtime subscription allowance
  - c. Any hardware or peripherals
  - d. Installation

Email: [info@theastgroup.com](mailto:info@theastgroup.com) Website: [www.theastgroup.com](http://www.theastgroup.com)



- e. Repairs and maintenance outside warranty terms.
9. The following must be adhered to:
    - a. A completed AST airtime agreement must be submitted via your local AST Sales Office/Account Manager
    - b. Once the information, supplied by the customer in #7. c., pertaining to the replacement hardware has been validated, AST will credit the customer
      - i. Typically, this will be within 2-3 months of airtime activation and submission of replacement terminal information as stated in #7. c.
      - ii. Promotional Credits will not be paid to customers unless the customer account is up to date.
  10. Activations will be completed by AST's Commercial Airtime Support Team, i.e., it is not possible for customers to activate the Promotion plan in My AST Portal.
  11. Payment of the monthly subscription charge will be made in accordance with your existing credit terms.
  12. Airtime upgrades and downgrades are not permissible during the commitment term; any plan change during the commitment term will result in an Early termination Fee (ref. #15).
  13. Any airtime outside the fixed fee package (e.g., data overage, voice) will be included as an additional charge on monthly invoice.
  14. DSG (Dynamic Shared Group) plans – Refer to the appropriate Switch and Save Promotion Price List (rate plan) for full DSG terms & conditions:
    - a. Minimum of FIVE packages required to apply for a DSG
    - b. If DSG falls to below FIVE packages, they will revert to individual packages
    - c. A customer can have more than ONE DSG, services can move between DSGs in line with the bill run.
  15. Failure to fulfil the minimum term commitment (24 or 36-months) will result in an Early Termination Fee (ETF). Refer to your Airtime Agreement for details.
  16. Tax is applied to the Promotion as a whole and not separated out to the constituent parts on AST invoices.
  17. AST reserves the right to adjust or discontinue this offer at any time for any reason.
  18. All existing relevant [AST Terms, Conditions and Policies](#) apply.